

Expert Diploma in Intercultural Conflict Management (UOC, UNITAR)

ONLINE, ANYTIME

Online Expert Diploma in Intercultural Conflict Management (UOC, UNITAR)

Start
11 Mar 2026

100%
Online

14
Credits ECTS

Languages: English

UOC-certified qualification

Duration:

Enrol

Request information



Fully online method



World's first ever online university



Personalized guidance and support

Presentation

The Expert Diploma in Intercultural Conflict Management is a unique programme designed to enhance students' understanding of conflict and peace processes from an intercultural perspective. It studies the ethnic and cultural aspects that must be taken into account when attempting to understand the structural roots of any conflict, providing students with pertinent, in-depth knowledge of the topic.

The programme analyses academic literature and best practices in the field of intercultural studies, and how this relates to conflict, peace and security. Students will have access to a worldwide alumni network and become a lifetime member of an invaluable community.

By combining the expertise of the Universitat Oberta de Catalunya (UOC) and the United Nations Institute for Training and Research (UNITAR), the Expert Diploma in Intercultural Conflict Management aims to provide students with a broad analytical skill set as well as first-hand knowledge of and unique expertise in the field of intercultural conflict.

The programme uses a series of case studies to analyse best practices and provide students with the analytical skills necessary to understand and assess peace operations from an intercultural perspective. It is part of the Master's Degree in Conflict, Peace and Security offered by the UOC in collaboration with UNITAR.

The UOC, Spain's best online university

We are rated the best online university in Spain by the main university quality rankings.



Together with:



Academic programme

- Philosophy of Peace and Non-violence (4 ECTS)
- Conflict Resolution (3 ECTS)
- Intercultural Conflict and Diversity Management (3 ECTS)
- Media, Conflict and Peacebuilding (4 ECTS)

Duration

At the UOC, an ECTS credit is equivalent to 25 hours of student work. Depending on the number of ECTS credits, the duration of lifelong learning programs ranges from 1 month to 2 years, approximately:

- Lifelong learning master's degree: 2 years
- Specialization diploma: 1 year
- Expert diploma: 1 semester (6 months)
- Postgraduate course: between 1 and 6 months

Academic team

Dean of faculty

Ignasi Beltran de Heredia Ruiz

Programme director

Daniel Rajmil Bonet

BA in Political Science from the Universitat Pompeu Fabra (UPF), BA in Market Research and Economics from the University of Barcelona (UB). Master in Middle East Studies and International Relations and Master in Applied Statistics. PhD in Political Sciences from Vienna University. Director of the Master of Conflict, Peace and Security at the UOC and active researcher in Political Science and Political Economy.

Faculty

Celina del Felice

Cristina Sala Valdés

Grazvydas Jasutis

Career opportunities

Objectives

- Understand the theories behind and the different approaches to conflict as well as the nature of contemporary conflicts.
- Acquire analytical skills and the ability to plan actions for peaceful intervention, both to prevent conflicts and assuage those under way.
- Know how to access information and knowledge to develop efficient intervention programmes and to search for positive, specific solutions.
- Learn how to guide communication so as to both prevent and end conflicts.



Employability

The employability of UOC students is key to the university's success. We identify and include in our programmes of study key competencies that are in demand in the job market. And our career guidance services empower you to make decisions and take action for your future occupation.

Profiles

- Any person working or with an interest in conflict resolution
- Consultants, executives and lawyers working in any industry
- Civil servants and managers of private and public organizations
- Directors and staff of NGOs, companies and other organizations working in reconstruction, development and international cooperation in conflict areas
- Politicians and trade unionists
- Members of the armed forces and the police

Who is it aimed at

- Any person working or with an interest in conflict resolution
- Consultants, executives and lawyers working in any industry
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The UOC, Spain's best online university

Access requirements

Access qualification

You need to have an official university qualification to be able to study on the programme. If you don't have one, you can access the programme if you can provide [proof of your professional experience](#).

Consult the information and documentation you must provide, depending on where you completed your prior studies:

- [I studied on an official university programme in Spain.](#)
- [I studied on an official university programme in an EU country.](#)
- [I studied on an official university programme in Latin America or elsewhere outside the EU.](#)



Supporting documents

You need to submit documents proving you have a prior university qualification or professional experience within 10 days of completing your enrolment. Find out what documents are needed in each case, and how and where you need to submit them.

Professional requirements

In the case of not having a prior university degree, you can access if you meet the following professional requirements:

Two years' work experience and/or professional experience in the following fields:

- Legal Practice and Representation
- Humanitarian Action
- Political Science
- Cities and Urbanism
- International Cooperation
- International Conflict
- Criminology
- Diplomacy
- Law
- Human Rights and Democracy
- Taxation
- Public Administration and Management
- Mediation
- International Relations

Experience in a field other than those mentioned above will be assessed on a case-by-case basis.

Prior knowledge

The course material will be in English and the language used in class will also be English. Therefore, a command of English is required to follow this programme.

Degrees

Depending on the lifelong learning programme in question, students who complete their studies will be awarded a lifelong learning master's degree, a specialization diploma or an expert diploma.

Students who pass other continuing education courses will be awarded the corresponding certificate.

Enrolment and fees

Enrolment process

Information and enrolment at UNITAR website

How do you enrol?

There are two moments a year for enrolment in lifelong learning programmes, depending on when the program in question begins to teach. Check the registration period and the beginning of the course on the page of the studies you want to study.



Enrolment from **May** onwards

for programmes starting in **September** or **October**



Enrolment from **November** onwards

for programmes starting in **February** or **March**

Concept

Price

Price

1,975 €

The fees for this programme will be those applicable when enrolment is completed. Subject to annual revisions.

Consult the section Payment options. When enrolling, you will be able to choose the payment option that best meets your needs.



104.500 graduates



90 % of students study and work at the same time



84 % would choose the UOC again

Payment options for residents in Spain

Payment in instalments

For **new students**, the first installment will be **10%** of the amount.

Lifelong learning master's degree: The first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 20 monthly installments starting from the month of beginning of teaching, by direct debit.

In case of enrolling a master's degree with an amount higher than 5,000 euros, the first installment will be paid by direct debit.

Specialization diploma: The first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 9 monthly installments starting from the month of beginning of teaching, by direct debit.

Expert diploma and postgraduate course: for amounts over 350 euros the first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 4 instalments by direct debit.

Payment in instalments carries a cost of 31 euros per procedure.

One-off payment

Payment of the enrolment fee is made once only by direct debit. When choosing this payment option, you will have to enter your bank details on the enrolment form. The charge for the enrolment fee will be made the following month.

In the case of specialization courses, one-off payment is made by POS terminal.

Payment options for lifelong learning master's degree, specialization diploma and expert diploma

Consult the financing terms and conditions:

- BBVA
- CaixaBank
- Préstamo Aplazo (Deferred loan) Santander

Payment options for residents outside Spain

Payment in instalments

For **new students**, the first installment will be **10%** of the amount.

Lifelong learning master's degree : The payment option for payment in instalments of the enrolment fee is direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account).

The first installment will be paid at the time of enrollment, and the rest in a maximum of 20 monthly installments starting from the month of beginning of teaching.

Specialization diploma: The payment option for payment in instalments of the enrolment fee is direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account). The first installment will be paid at the time of enrollment, and the rest in a maximum of 9 monthly installments starting from the month of beginning of teaching.

Expert diploma and postgraduate course: for amounts over 350 euros the first installment of the payment must be made by POS terminal at the time of enrollment, and the rest in a maximum of 4 installments by direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account).

Check [here](#) if your bank has a SEPA account.

Payment in instalments carries a cost of 31 euros per procedure.

One-off payment

Payment of the enrolment fee is made once only by card direct debit or bank transfer.

If you choose card direct debit, you will have to give the details of the card to be charged during the enrolment process. Remember that the cards we accept are VISA, Visa Electron and MasterCard (you cannot pay with American Express or Diner's Club).

The charge for the course enrolment fee will be made the following month. If you choose to pay for your course by card, remember that the terms and conditions to which you have agreed with your bank will apply. It is important that the card limit is higher than the cost of enrolment to prevent bills from being rejected.

If you have a SEPA bank account, payment can be made by direct debit. To choose this payment option, you will have to enter your bank details on the enrolment form. The charge for the course enrolment fee will be made the following month.

If you choose to pay by bank transfer, a scanned copy of the counterfoil must be sent via the Campus section: Secretary's Office / Enrolment / Payment options. The deadline for payment is ten days after the formalization date and always before the start of teaching.

You can arrange the transfer with the details shown on the enrolment sheet.

Banco Santander Central Hispano
Passeig de Gràcia, 5. 08007 Barcelona. Spain
Account number: 0049-1806-91-2111869374
Swift Code: BSCH ES MM
IBAN: ES15-0049-1806-9121-1186-9374

Payment options for companies

Companies may only make payments by bank transfer. They cannot make payment in instalments.

During the enrolment process, you can choose the form of payment for the company in the drop-down menu.

A scanned copy of the proof of payment must be sent via the Campus section: Secretary's Office / Enrolment / Payment options.

The details you will need to make the transfer are as follows:

Banco Santander Central Hispano
Passeig de Gràcia, 5. 08007 Barcelona. Spain
Account number: 0049-1806-91-2111869374
Swift Code: BSCH ES MM
IBAN: ES15-0049-1806-9121-1186-9374

Important: if the company pays a percentage and the student the remaining percentage, the company's part must be paid by bank transfer, and the student's part using the available preferred payment option (transfer, direct debit or card direct debit).

Discounts

The UOC offers a series of discounts. If you are entitled to any of these discounts, you should select them in the dropdown menu in the Discounts section at the time of enrolling. If you are entitled to more than one, you will have to choose the one that benefits you most.

Discounts for specific groups

If you are eligible for any of these discounts at the time of enrolling, you will have to accredit your eligibility by submitting the relevant documentation within a maximum period of 10 calendar days.

Large family status

Students having large family status recognized by Spain or by the appropriate body in the other countries are entitled to the following discounts, according to their category:

Large families in the special category: 15% discount.
Large families in the general category: 7.5% discount

People with disabilities

Students with a level of disability recognized by Spain as being equal to or greater than 33%, or the equivalent level recognized by any country, are entitled to a 15% discount.

Victims of terrorism

Students (or their children or spouse) who have been acknowledged as victims of terrorist acts by the appropriate body in Spain, or any other country, are entitled to a 15% discount.

Victims of domestic violence against women

Students (or their dependent children) who have been acknowledged as victims of gender-based violence by the appropriate body in Spain, or any other country, are entitled to a 15% discount.

Discounts for the UOC community

UOC Community: 7% discount

You can obtain this discount if you have done at the UOC free subjects, languages, seminars, customized training courses (UOC Corporate) or an expert diploma. If you are studying a university degree or master's degree but have not yet been titled, you will also be given the community discount.

UOC Alumni: 10% discount

You can obtain this discount if you have obtained an official degree (degree, bachelor's degree, diploma, engineering or university master's degree) or a lifelong learning master's degree or specialization diploma from the UOC.

Business agreement: discount on consultation according to agreement

You can get this discount if you have a link with a company associated with the UOC.

Discounts for companies

The UOC offers discounts to companies that participate and support the training of their professionals, prior agreement with the UOC.

Professionals linked to any company or institution that maintains a collaboration agreement with the UOC will be able to benefit from advantages and discounts on the cost of tuition fees for training programs in the University's catalog.

Support programme for elite athletes

Students considered to be elite athletes are entitled to a discount on the enrolment fee.

[Consulta la información del programa](#)

If you're eligible for one of these discounts and you also enrol early, the discount for early enrolment will be applied first and then the other discount will be applied to the remaining amount.

UOC

Consult the UOC educational offer uoc.edu/en/studies
