

# **Expert Diploma in Intercultural Conflict Management (UOC, UNITAR)**

ONLINE, ANYTIME

# Online Expert Diploma in Intercultural Conflict Management (UOC, UNITAR)

**Start**  
19 Mar  
2025

**10% Off**  
Early  
enrolment

**14**  
Credits  
ECTS

**Languages:** English

**Duration:**

[Request information](#)



**Fully online method**



**World's first ever online university**



**Personalized guidance and support**

## Presentation

The Intercultural Conflict Resolution specialization is a unique course designed to enhance students' understanding of conflict and peace processes from an intercultural perspective. It studies the ethnic and cultural aspects that must be taken into account when attempting to understand the structural roots of any conflict, providing students with pertinent, in-depth knowledge of the topic.

The specialization analyses academic literature and best practices in the field of intercultural studies and how this relates to conflict, peace and security. Students will have access to a worldwide alumni network and become a lifetime member of an invaluable community.

By combining the expertise of the Universitat Oberta de Catalunya (UOC) and the United Nations Institute for Training and Research (UNITAR), the specialization in Intercultural Conflict Resolution aims to provide students with a broad analytical skills set as well as first-hand knowledge of and unique expertise in the field of intercultural conflict.

The specialization uses a series of case studies to analyse best practices and provide students with the analytical skills necessary to understand and assess peace operations from an intercultural perspective. It is part of the Master's Degree in Conflict, Peace and Security offered by the UOC in collaboration with UNITAR.

**1st**



1ST SPANISH-LANGUAGE ONLINE MBA IN THE WORLD

Together with:



# Academic programme

- Philosophy of Peace and Non-violence (4 ECTS)
- Conflict Resolution (3 ECTS)
- Intercultural Conflict and Diversity Management (3 ECTS)
- Media, Conflict and Peacebuilding (4 ECTS)

## Duration

At the UOC, an ECTS credit is equivalent to 25 hours of student work. Depending on the number of ECTS credits, the duration of lifelong learning programs ranges from 1 month to 2 years, approximately:

- Lifelong learning master's degree: 2 years
- Specialization diploma: 1 year
- Expert diploma: 1 semester (6 months)
- Postgraduate course: between 1 and 6 months

The specialization is a course within the Master's Degree in Conflict, Peace and Security. Students can go on to study either this master's degree or one of the following postgraduate courses: Armed Conflict, or Crisis Management and Strategic Management.

# Academic team

## Dean management

Ignasi Beltran de Heredia Ruiz

## Direction programme

Daniel Rajmil Bonet

## Staff

Celina del Felice

Cristina Sala Valdés

Grazvydas Jasutis

# Career opportunities

## Objectives

- Understand the theories behind and the different approaches to conflict as well as the nature of contemporary conflicts.
- Acquire analytical skills and the ability to plan actions for peaceful intervention, both to prevent conflicts and assuage those under way.
- Know how to access information and knowledge to develop efficient intervention programmes and to search for positive, specific solutions.
- Learn how to guide communication so as to both prevent and end conflicts.



### Employability

The employability of UOC students is key to the university's success. We identify and include in our programmes of study key competencies that are in demand in the job market. And our career guidance services empower you to make decisions and take action for your future occupation.

## Profiles

- Any person working or with an interest in conflict resolution
- Consultants, executives and lawyers working in any industry
- Civil servants and managers of private and public organizations
- Directors and staff of NGOs, companies and other organizations working in reconstruction, development and international cooperation in conflict areas
- Politicians and trade unionists
- Members of the armed forces and the police

## Who is it aimed at

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## More than 25 years' experience in e-learning

In 1995 the UOC was launched as the world's **first fully online university**. More than 25 years later, we are still pioneers in digital education.

Our **eLearning Innovation Center** oversees the evolution of our educational model, to ensure unique, high-quality, connected and networked learning experiences.

# Access requirements

## Admission requirements

To be admitted to the programme, you must have a university degree or two years' work experience and/or professional experience in the following fields:

- Legal Practice and Representation
- Humanitarian Action
- Political Science
- Cities and Urbanism
- International Cooperation
- International Conflict
- Criminology
- Diplomacy
- Law
- Human Rights and Democracy
- Taxation
- Public Administration and Management
- Mediation
- International Relations

Experience in a field other than those mentioned above will be assessed on a case-by-case basis.



### Boost your career

The UOC lifelong learning offers you programs aimed at acquiring the knowledge required for the most valued professional profiles.

## Prior knowledge

The course material will be in English and the language used in class will also be English. Therefore, a command of English is required to follow this programme.

## Degrees

Depending on the lifelong learning programme in question, students who complete their studies will be awarded a lifelong learning master's degree, a specialization diploma or an expert diploma.

Students who pass other continuing education courses will be awarded the corresponding certificate.

# Enrolment and fees

## Enrolment process

This is the enrolment process that you have to follow if you want to start studying at the UOC for the first time. If you have already studied with us and want to continue, you should go to Virtual Campus Procedures.

## 1 Enrolment form

Fill in the **enrolment form** that you will find on all the pages of the program. After registering your personal data, you will be provided with a username and you will choose your password to access the campus. Then you will access the economic data section, where you will choose the payment method and you can request an invoice, if you need it.

## 2 You will receive two messages

Once you have enrolled, you will receive two messages to the mailbox that you have indicated. A first message is the confirmation of the formalization of your registration. In a second message, we will remind you of the username and password you have chosen, which will allow you to access the virtual campus.

Once you have completed your enrolment there is a fourteen day period within which you may exercise your right to [withdraw your enrolment](#).

## How do you enrol?

There are two moments a year for enrolment in lifelong learning programmes, depending on when the program in question begins to teach. Check the registration period and the beginning of the course on the page of the studies you want to study.



### Enrolment from **May** onwards

for programmes starting in **September** or **October**



### Enrolment from **November** onwards

for programmes starting in **February** or **March**

Concept

Price

Price

**1,975 €**

*The fees for this programme will be those applicable when enrolment is completed. Subject to annual revisions.*

*Consult the section [Payment options](#). When enrolling, you will be able to choose the payment option that best meets your needs.*



**104.500 graduates**



**90 % of students study and work at the same time**



**84 % would choose the UOC again**

## Payment options for residents in Spain

### Payment in instalments

For **new students**, the first installment will be **10%** of the amount.

Lifelong learning master's degree: The first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 19 monthly installments starting from the month of beginning of teaching, by direct debit.

In case of enrolling a master's degree with an amount higher than 5,000 euros, the first installment will be paid by direct debit.

Specialization diploma: The first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 7 monthly installments starting from the month of beginning of teaching, by direct debit.

Expert diploma and postgraduate course: for amounts over 300 euros the first installment will be paid with POS, at the time of enrollment, and the rest in a maximum of 3 instalments by direct debit.

Payment in instalments carries a cost of 31 euros per procedure.

### One-off payment

Payment of the enrolment fee is made once only by direct debit. When choosing this payment option, you will have to enter your bank details on the enrolment form. The charge for the enrolment fee will be made the following month.

In the case of specialization courses, one-off payment is made by POS terminal.

## Payment options for lifelong learning master's degree, specialization diploma and expert diploma

Consult the financing terms and conditions:

- BBVA
- CaixaBank
- Préstamo Aplazo (Deferred loan) Santander

## Payment options for residents outside Spain

### Payment in instalments

For **new students**, the first installment will be **10%** of the amount.

Lifelong learning master's degree : The payment option for payment in instalments of the enrolment fee is direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account).

The first installment will be paid at the time of enrollment, and the rest in a maximum of 19 monthly installments starting from the month of beginning of teaching.

Specialization diploma: The payment option for payment in instalments of the enrolment fee is direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account). The first installment will be paid at the time of enrollment, and the rest in a maximum of 7 monthly installments starting from the month of beginning of teaching.

Expert diploma and postgraduate course: for amounts over 300 euros the first installment of the payment must be made by POS terminal at the time of enrollment, and the rest in a maximum of 3 installments by direct debit (if you have a SEPA account) or card direct debit (if you do not have a SEPA account).

Check [here](#) if your bank has a SEPA account.

Payment in instalments carries a cost of 31 euros per procedure.

### One-off payment

Payment of the enrolment fee is made once only by card direct debit or bank transfer.

If you choose card direct debit, you will have to give the details of the card to be charged during the enrolment process. Remember that the cards we accept are VISA, Visa Electron and MasterCard (you cannot pay with American Express or Diner's Club).

The charge for the course enrolment fee will be made the following month. If you choose to pay for your course by card, remember that the terms and conditions to which you have agreed with your bank will apply. It is important that the card limit is higher than the cost of enrolment to prevent bills from being rejected.

If you have a SEPA bank account, payment can be made by direct debit. To choose this payment option, you will have to enter your bank details on the enrolment form. The charge for the course enrolment fee will be made the following month.

If you choose to pay by bank transfer, a scanned copy of the counterfoil must be sent via the Campus section: Secretary's Office / Enrolment / Payment options. The deadline for payment is ten days after the formalization date and always before the start of teaching.

You can arrange the transfer with the details shown on the enrolment sheet.

Banco Santander Central Hispano  
Passeig de Gràcia, 5. 08007 Barcelona. Spain  
Account number: 0049-1806-91-2111869374  
Swift Code: BSCH ES MM  
IBAN: ES15-0049-1806-9121-1186-9374

## Payment options for companies

Companies may only make payments by bank transfer. They cannot make payment in instalments.

During the enrolment process, you can choose the form of payment for the company in the drop-down menu.

A scanned copy of the proof of payment must be sent via the Campus section: Secretary's Office / Enrolment / Payment options.

The details you will need to make the transfer are as follows:

Banco Santander Central Hispano  
Passeig de Gràcia, 5. 08007 Barcelona. Spain  
Account number: 0049-1806-91-2111869374  
Swift Code: BSCH ES MM  
IBAN: ES15-0049-1806-9121-1186-9374

Important: if the company pays a percentage and the student the remaining percentage, the company's part must be paid by bank transfer, and the student's part using the available preferred payment option (transfer, direct debit or card direct debit).

### Discounts

The UOC offers a series of discounts. If you are entitled to any of these discounts, you should select them in the dropdown menu in the Discounts section at the time of enrolling. If you are entitled to more than one, you will have to choose the one that benefits you most.



## Discounts for specific groups

If you are eligible for any of these discounts at the time of enrolling, you will have to accredit your eligibility by submitting the relevant documentation within a maximum period of 10 calendar days.

### Large family status

Students having large family status recognized by Spain or by the appropriate body in the other countries are entitled to the following discounts, according to their category:

Large families in the special category: 15% discount.  
Large families in the general category: 7.5% discount

### People with disabilities

Students with a level of disability recognized by Spain as being equal to or greater than 33%, or the equivalent level recognized by any country, are entitled to a 15% discount.

### Victims of terrorism

Students (or their children or spouse) who have been acknowledged as victims of terrorist acts by the appropriate body in Spain, or any other country, are entitled to a 15% discount.

### Victims of domestic violence against women

Students (or their dependent children) who have been acknowledged as victims of gender-based violence by the appropriate body in Spain, or any other country, are entitled to a 15% discount.

## Discounts for the UOC community

### UOC Community: 7% discount

You can obtain this discount if you have done at the UOC free subjects, languages, seminars, customized training courses (UOC Corporate) or an expert diploma. If you are studying a university degree or master's degree but have not yet been titled, you will also be given the community discount.

### UOC Alumni: 10% discount

You can obtain this discount if you have obtained an official degree (degree, bachelor's degree, diploma, engineering or university master's degree) or a lifelong learning master's degree or specialization diploma from the UOC.

### Business agreement: discount on consultation according to agreement

You can get this discount if you have a link with a company associated with the UOC.

## Discounts for companies

The UOC offers discounts to companies that participate and support the training of their professionals, prior agreement with the UOC.

Professionals linked to any company or institution that maintains a collaboration agreement with the UOC will be able to benefit from advantages and discounts on the cost of tuition fees for training programs in the University's catalog.

## Support programme for elite athletes

Students considered to be elite athletes are entitled to a discount on the enrolment fee.

[Consulta la información del programa](#)

If you're eligible for one of these discounts and you also enrol early, the discount for early enrolment will be applied first and then the other discount will be applied to the remaining amount.

### Free enrolment insurance

By default and at zero cost, the UOC offers an insurance policy to students who enrol on courses with a minimum duration of one semester, and who reside in Spain (students with a Spanish DNI/NIE document with a Spanish address). This means that if after enrolling you find yourself in one of the situations covered by the insurance, the UOC can help you continue with your studies.

Students on bachelor's degrees, master's degrees, expert diplomas, specialization diplomas, lifelong learning master's degrees, open courses and Centre for Modern Languages courses are all covered.

✚ [Find out about the free insurance to continue studying in the event of unemployment or health problems](#)

# UOC

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Consult the UOC educational offer [uoc.edu/en/studies](https://uoc.edu/en/studies)

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